

# Absolute Dream Limousines, Inc.



**"Experience the Elegance"**

**15146 South Cicero Avenue Oak Forest, Illinois 60452**

**Suburbs (708) 535-7400 Chicago (773) 586-7513 Fax (708) 586-5545**

**We are proud to have the newest, and most diverse & unique fleet of limousines in Chicagoland. From our brand new Limo-Party Buses & SUV's, to our custom White Wedding Trolleys, we are the premier supplier of limousine transportation in Chicagoland.**

Hello!

And thanks for downloading our Prom Information Packet. With this package you can choose the limousine that best suits your needs for your upcoming event. Whether you want a traditional stretch, an SUV or Limousine Bus for larger groups, or vintage styling with our BRAND NEW White Wedding Trolleys, we have it all. We are the ONLY limousine service in Chicagoland that owns and operates all of their own specialty limousines.

Check out the pictures below of our incredible, one-of-a-kind limousines.

Absolute Dream Limousines is a family owned and operated business, since 1983, that serves the entire Chicago Metropolitan area. We pride ourselves in delivering the greatest possible service at a fair price.

If you have selected your limousines, have your date and time, please reserve your limousines now to ensure they will be available. We accept reservations up to 24 months in advance.

Call our main office in Oak Forest at (708)535-7400, or fill out the attached DocuSign reservation form. We will confirm your reservation via email, usually within hours. Let us know if you have any special needs, color themes, favorite beverages, and such. We work hard to make your day special!

Sincerely,

Dan Baxter

Absolute Dream Limousines, Inc.

Check us out on the internet!! We have over 700 % Star Reviews online. No one in Illinois even comes close to that!!!

All of our specialty vehicles require a 4 hour consecutive minimum. We "SPLIT" the time for you, and do not charge while you are in the dance itself, with a minimum of 2 hours before, and 2 hours after the dance to be used. With that said, there is an exception to every rule. This would be mainly due to

Distance, Date, and Time of Day. You would need to call or email to see what is possible.

All Prom rentals Include our.....

## “Ultimate Prom Package”

- 🕒 The newest fleet of limousines available in Chicagoland
- 🕒 Formally Attired Chauffeur
- 🕒 Stocked with bottled water
- 🕒 Stocked with regular and diet soda
- 🕒 Roll Out Red Carpet service available-must request
- 🕒 Deluxe limousines with upgraded interiors, deluxe bars and sound systems
- 🕒 Red Solos cups/Paper towels and napkins for all
- 🕒 Every limousine has....
- 🕒 The absolute highest end interior available
- 🕒 with built in bars & trash
- 🕒 LED lighting
- 🕒 AM/FM/CD/DVD players with Ipod adapters.
- 🕒 Each limo is slightly different, so if there is a specific need, please ask first.

We feature Limousines for up to 8 passengers, SUV Limousines up to 14 passengers, Limo-Party Buses that seat either 14 or 29 passengers, and Trolleys for either 28 or 34 passengers.

### White Wedding Trolley 28 passenger





## 29 Passenger Limo-Party Bus



**OVER 700 5 Star Reviews and counting!!!!**

[www.AbsoluteDreamLimos.com](http://www.AbsoluteDreamLimos.com)

**708-535-7400**

**14 Passenger Limo-Party Bus**

**23 Passenger Executive Shuttle Bus**



## FREQUENTLY ASKED QUESTIONS...

**I have a balance due on my date. How can I pay?....**For all events, we accept cash/check or charge cards with the following restrictions.... Checks, money orders and cashiers checks are accepted if received by us at least 15 days in advance of your event. ALL balances due the day of your event are to be CASH ONLY. Credit cards are accepted up to 2 days in advance. Credit cards also incur a 3% STC charge. However, we do waive the 3% charge for initial deposits.

**Alcohol...**Underage drinking cannot be tolerated. If at any point, a minor is in possession of alcohol, or appears intoxicated, the service will be terminated immediately, and parents must come and take charge of the minor. If a parent is not available, the local police will be called, and the entire group discharged from the vehicle.

If at any time anyone possesses any illegal drugs, the trip will be immediately terminated, and if there is any dispute at all, the police will be called.

**Can we smoke in the vehicle? ....**No, All of our vehicles are NON-smoking. This is also prohibited by Illinois law.

**Can we eat in the vehicle?....**For any food that is brought into the limo, there is an automatic standard \$50 cleanup fee. You are responsible for any additional cleanup fees associated with damage or cleanup above and beyond the norm. (sweeping and vacuuming) Certain foods, such as pizza, or anything that can cause major stains, are not allowed. If you choose to bring sandwiches, etc. into the limo, it is in everyones best interest to not bring ketchup, mustard, mayonnaise, etc. to avoid any additional cleanup fees. The best snacks to bring would be pretzels, power bars, trail mix, etc. No chocolate, Cheetos etc.

**How many people can I squeeze in your limo? ....**A super-stretch Lincoln limousine, the standard vehicle in the limousine industry, holds up to 8 passengers. It is also INSURED for up to 8 passengers. If a company overloads a vehicle, and has an accident, you simply will be out of luck if you need to collect damages. Also, you need to take into consideration the comfort level of yourself and the other passengers. It is also against FEDERAL LAW, and our business can be shut down completely.

Those companies that will “squeeze” more than the legally allowed amount of people into a vehicle aren’t taking into consideration dress sizes, elbow room, or varying sizes of the passengers. They are also violating the law. We will NEVER overload a vehicle; we have capacity for up to 34 passengers in a single vehicle. We advertise all of our vehicles based on the DOT rating that the manufacturer follows.

Think of the maximum capacity as that many airline seats. You do not want to completely max out a limousine if not necessary. After all, the point is to be comfortable.

**Am I guaranteed the vehicle stated on my contract?....** Many companies use the “Bait & Switch” technique. They will tell you that they have any vehicle that you need, and simply send what they have. EVERY contract will state that we can “substitute” a similar vehicle the same s or larger than the one you are asking for. Once a contract is confirmed, and signed by us, the vehicle stated is 100% guaranteed. WE never rent anything that we do not own, unless you are 100% aware from the very beginning that we do not own it. In the unlikely event of a mechanical issue, etc., and your specific vehicle cannot be provided, we will call immediately, explain the vehicles available for substitution, and you have the choice of accepting another vehicle, or voiding the contract and receiving a full refund of your deposit.

**How much do I need for a deposit?....** There is a credit card required for deposits on airport services.

For Proms, a minimum of ½ down is required to reserve.

Please keep in mind that all balances must be paid 14 days in advance.

**What is your cancellation policy? .....** All cancellations MUST BE IN WRITING, either by email, fax or registered letter. The email address is [LimoDan57@gmail.com](mailto:LimoDan57@gmail.com). **All deposits are NON-refundable.** Wedding and Prom cancellations must be submitted in writing by certified mail ninety (30) days prior to the date of service, or the full balance on the contract is due.

**Can I change/downsize/upsized the vehicle on my contract?.....** Yes, when a different limousine is still available, but your original deposit will be **forfeited**, and a new deposit will be required.

**Do additional stops cost extra?.....** On hourly packages, such as weddings, there are no additional charges for extra stops. This includes taking Home to church, to pictures, stopping at home, to the reception, etc. This does NOT apply if you want to use the vehicle as a shuttle service or to tour around with no specific destinations in mind. We do not “Cruise” aimlessly in any of the vehicles. “Picture Packages” where we pick up after the ceremony to drive around only for pictures will incur extra fuel/location charges. On airport transfers, and point-to-point transfers, additional stops are extra. The rates will be determined by the distance between, or the amount of extra time they consume. Call for specifics.

**What if we decide we want the car for a longer period of time? .....** As long as the vehicle isn’t scheduled to be somewhere else, we will gladly extend the length of your event. This is completely dependent upon scheduling. The best rule is to schedule for as long as you feel you may need the vehicle, but there is no refund for unused time, so being punctual counts.

**What if someone throws up or damages the interior/exterior of the vehicle? .....** The passenger making the reservation is responsible for the **entire group**. Any damages are the responsibility of the individual renting the limousine. So are any legal fees and court costs associated with collections. Cleanups involving professional carpet shampooing, such as vomit, **START** at \$250.00. Rips and tears **START** at \$200.00. The customer is also responsible for lost time that we can not use the vehicle due to damages. The final total will be assessed after billing is received, and lost time is figured.

**Abusive Customers**

Abusive customers will not be tolerated. Our goal is to provide you with safe, dependable transportation. Any abuse, foul language, etc. towards the chauffeur or abuse of the vehicle will not be tolerated, and the service will be terminated immediately. There will be no refunds for unused time.

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**PROM LIMOUSINE CONTRACT**

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**CUSTOMER INFORMATION**

Prom Date \_\_\_\_\_ Day of Week \_\_\_\_\_ School \_\_\_\_\_

Customer Name \_\_\_\_\_ Phone \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Type of Limo requested \_\_\_\_\_ How did you find us? \_\_\_\_\_

Email Address \_\_\_\_\_

**PROM INFORMATION**

Pickup address: \_\_\_\_\_ Pickup time \_\_\_\_\_

City \_\_\_\_\_ Zip \_\_\_\_\_ Phone \_\_\_\_\_

Additional stops before Prom \_\_\_\_\_

Prom Location \_\_\_\_\_ Arrival Time at Prom \_\_\_\_\_

**RETURN INFORMATION**

Return Time for Limo \_\_\_\_\_ Post Dance destinations \_\_\_\_\_

Final Destination\_\_\_\_\_Final Drop off Time\_\_\_\_\_

Special Requests??\_\_\_\_\_

*Limousine Cost*\_\_\_\_\_

*20% Gratuity*\_\_\_\_\_

*Fuel/tax (Chicago)*\_\_\_\_\_

*Location Charges*\_\_\_\_\_

*Special Needs/Requests*\_\_\_\_\_

*Sub-Total*\_\_\_\_\_

*Deposit*\_\_\_\_\_

*Balance Due*\_\_\_\_\_

**ALL BALANCES MUST BE PAID 14 DAYS IN ADVANCE**

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**Be sure to read this section carefully**

**All Deposits are non-refundable.**

**There are no refunds for unused time.**

**Any balances must be paid 14 days in advance.**

**The client assumes FULL financial responsibility for any damage to the limousine, as well as legal and collection fees, caused during the duration of the rental by themselves, or any members of their party, and also their guests.**

**Alcohol, Drugs and weapons are prohibited by law, and will result in IMMEDIATE termination of services, without any refund. Concealed Weapons are NOT allowed if alcohol is present. No alcohol will be consumed by under-age passengers. The driver reserves the right to terminate all services, without refund, if any passengers in the party violate any of these conditions, or any other laws. The driver reserves the right to terminate all services, without refund, if any passenger is abusive toward the driver, or the vehicle. All our limousines are NON-smoking. Absolute Dream Limousines, Inc, its employees, independent contractors and sub-contractors are not responsible for any articles left in the vehicle, at ANY time.**

*We feature specialty and antique limousines. In the rare event that we are unable to provide service due to weather, mechanical breakdown, driver actions or any conditions beyond our control, including traffic and weather, we reserve the right to either substitute an appropriate sized vehicle, or to refund the clients deposit. If a mechanical breakdown should occur during an event, we will refund the client for all unused time. Client will have no further recourse once the refund is offered as compensation. The client also agrees not to hold Absolute Dream Limousines, its employees, independent contractors or subcontractors liable for any incidental or consequential damages.*

*In the event a cancellation is necessary by the customer, ALL cancellations must be sent by email to LimoDan57@Gmail.com, or certified mail, and at least 30 days prior to the event. Full payment is due for ALL cancellations with less than 30 days notice. Client also agrees to pay any charges associated with collections, including legal fees and court costs.*

*Responsible Party Signature:\_\_\_\_\_Date:  
\_\_\_\_\_*

*Responsible Party Signature:\_\_\_\_\_Date:  
\_\_\_\_\_*

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### **CREDIT CARD AUTHORIZATION FORM**

Credit cards are accepted for deposits, and for balances due, up to 48 hours in advance of your event.

Cardholders Name:\_\_\_\_\_

Amount to Charge Credit Card\_\_\_\_\_

Credit Card Number\_\_\_\_\_

Expiration Date\_\_\_\_\_ CVV2 (Security Code, see below)\_\_\_\_\_

Billing Address For Credit Card\_\_\_\_\_

City\_\_\_\_\_ State\_\_\_\_\_ Zip Code\_\_\_\_\_

I authorize Absolute Dream Limousines, Inc. to charge the amount listed below to my credit card, in



accordance with my cardholder agreement. I also authorize Absolute Dream Limousines, Inc. to charge my credit card for the balance due (minus gratuity) in the event of a cancellation with less than 30 days notice. I also authorize Absolute Dream Limousines to charge my card for any damages caused by any member of my party. I have read pages 5, 6 & 7 of the Wedding Information Packet, which explains all the terms and policies for limousine rental.

Cardholders Signature \_\_\_\_\_

CVV2, or security code is a 3 digit number on the back of a Visa, Master Card, or Discover. IT is the last 3 digits in the signature box. It is the 4 digit code on the FRONT of an American Express card.

[www.AbsoluteDreamLimos.com](http://www.AbsoluteDreamLimos.com)

USDOT# 500915 Family owned since 1983

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limodan57@gmail.com

Chicago 773.586.7513 Oak Forest (708) 535-7400 Naperville 630.369.4800 Fax 708.586.5545

### PARENTAL CONSENT FORM

This form should be given to each parent that has a child in the limousine.

The following child(ren) \_\_\_\_\_ has  
(have) my permission to use Absolute Dream Limousines, Inc. for transportation on (date)  
\_\_\_\_\_. I understand that I am responsible for my minor child. I  
will be responsible for any irregular behavior by my child, and I agree that no alcoholic beverages or  
other prohibited substances will be brought into the vehicle. I am fully aware that upon any infraction of  
this agreement all monies shall be forfeited, and the service will be terminated.

### PASSENGERS' AGREEMENT FOR LIMOUSINE SERVICE

The consumption of any alcoholic beverage is unlawful when consumed by a minor. There will be no alcoholic beverages transported in the passenger compartment of the vehicle. Also, no alcoholic beverages will be carried in the trunk or any other locked compartment of the vehicle. This rule shall apply to any and all other illegal substances. If, at any time, any of the passengers are found to have in their possession, or have been at any time during the course of the service been consuming any alcohol or an illegal substance, the service shall be terminated FOR ALL. All money shall be forfeited and a parent shall be notified. Driver has the option of returning to point of pick up or ending service at point of infraction if the customers become unruly. Driver shall also have the right to examine all bags or

parcels to be placed in the vehicle to determine if they contain any illegal substances. Due to the high risk insurance factor, the moon roof and divider windows will not be operational.

Signature \_\_\_\_\_

\_\_\_\_\_ Parent or Guardian Print full name Date

Address \_\_\_\_\_

Number and Street City State Zip

Phone \_\_\_\_\_

Home Number

Emergency number for that evening

Please remember that the reason for using the limousine for Prom Service or Homecoming is to provide safe, reliable transportation for everyone. All money shall be paid in advance. Personal checks shall not be accepted unless paid 15 days prior to service.